

## UPCOMING EVENTS

### LEAN HOSPITALS: BEYOND EVENTS TO DAILY CONTINUOUS IMPROVEMENT

April 26 | Denver, CO

#### EVENT DESCRIPTION

You might have heard about other healthcare organizations that are using "Lean" improvement practices. In particular, many health systems are using "Rapid Improvement Events" (aka "Rapid Process Improvement Workshops") as a way of driving change. However, a growing number of organizations are also embracing "daily Kaizen" -- or a process to facilitate small, meaningful changes as an ongoing continuous improvement methodology. If your organization has not yet started "going Lean," then daily Kaizen is a great way to get started before making the leap into larger events. Attendees will learn through lecture, discussions, and a hands-on exercise that brings the Kaizen improvement methodology to life in a fun way.

#### Key Lessons Include:

- How is the Kaizen methodology different than suggestion box systems?
- What is required of leaders to create a culture of continuous improvement?
- What are some common mistakes that are made in a Kaizen program?

#### PRESENTER

**Mark Graban**, a consultant and speaker for health systems, is author of the book *Lean Hospitals* and is co-author of *Healthcare Kaizen*. Mark has a B.S. in Industrial Engineering from Northwestern University and an M.S. in Mechanical Engineering and an M.B.A. from the MIT Leaders for Global Operations Program.



#### WHY ATTEND?

- Explain how to identify, discuss, and implement improvements in a Kaizen and PDSA model
- Recognize the connections and complementary nature of Rapid Improvement Events and Daily Continuous Improvement
- Identify the barriers that exist in traditional healthcare organizational cultures, what needs to change, and how those new behaviors and practices can be modeled by executives
- Practice coaching, collaborating, and mentoring others on key behaviors that are necessary for a culture of continuous improvement
- Discuss how Kaizen practices and leadership behaviors fit into a daily Lean Management System process

#### WHO SHOULD ATTEND?

- Facilitators of Lean, continuous improvement, Six Sigma, or other methodologies.
- Managers, directors, and executives from hospitals, medical clinics, or other healthcare organizations.
- Leaders from other service sector companies.
- Anybody who wants to help create a culture of continuous improvement in their workplace!

**MORE INFO & REGISTER HERE:** <http://www.ame.org/event/healthcare-beyond-events-daily-continuous-improvement>

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